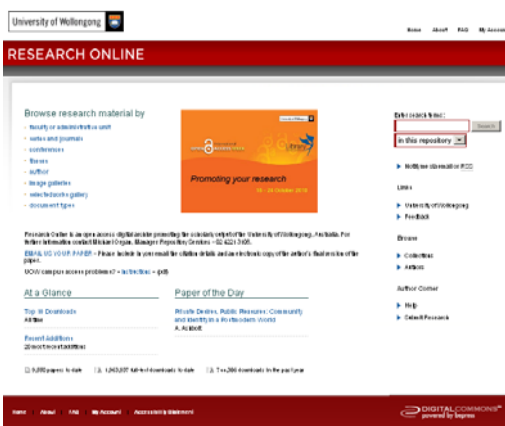




# Accessing Research Online

## Access Research Online:

- Internet Explorer - PC & MAC
- Mozilla Firefox - PC & MAC
- Safari - MAC



Research Online  
[ro.uow.edu.au](http://ro.uow.edu.au)

## Having trouble accessing Research Online on campus?

Error messages generated whilst accessing Research Online on the University of Wollongong campus are usually due to the way in which your browser is set up or configured.

Access to Research Online on PC and MAC via Internet Explorer (IE), Mozilla Firefox & Safari on Macintoshes can be 'fixed' or reconfigured by carrying out the steps outlined below.

## Further information

Michael Organ  
 Manager, Repository Services  
 Library, ext 3108  
[morgan@uow.edu.au](mailto:morgan@uow.edu.au)

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## Internet Explorer

### PC

1. Open Internet Explorer
2. Choose tab "Tools" -> "Internet Options"
3. Select tab "Connections"
4. Select "LAN Settings"
5. Check "Use automatic configuration script"
6. Include the address:  
<http://www.uow.edu.au/autoproxypac>
7. Make sure all other boxes on the page are NOT checked.
8. Click OK to exit to the webpage
9. Close and reopen Internet Explorer
10. Enter the address:  
<http://ro.uow.edu.au>

### MAC (OSX)

1. Open Internet Explorer
2. Choose tab "Explorer" -> "Preferences"
3. In the sidebar select "Network" -> "Proxies"
4. Under "Use Proxy Servers", check the box marked "Web Proxy"
5. Click on "Settings" for Web Proxy
6. Enter "proxy.uow.edu.au" for the Address and "8080" for the Port
7. Uncheck "Use proxy for local servers"
8. Click OK, and OK again to exit Preferences
9. Close Internet Explorer and restart to ensure changes are activated
10. Enter <http://ro.uow.edu.au>  
 -----also-----
1. At Apple menu open System Preferences
2. Under Internet / Network choose Network and open Proxies tab
3. Remove \*.uow.edu.au from "Bypass proxy settings.."
4. Check "Apply Now"

## Mozilla Firefox

### PC

1. Open Firefox
2. Choose tab "Tools" --> "Options".
3. Select "Advanced"
4. Select tab "Network"
4. Select "Settings"
5. Check "Automatic proxy configuration URL:"
6. If not already provided include the address:-  
  
`http://www.uow.edu.au/autoproxypac`
7. Click OK 2 times to exit.
8. Hit reload, and Firefox should open
9. Enter `http://ro.uow.edu.au`

### MAC (OSX)

1. Open Firefox
2. Choose tab "Firefox" -> "Preferences"
3. Select "Connection Settings". Either:-
  - a. Configure "Manual Proxy Configuration" with proxy server's address:-  
  
`"proxy.uow.edu.au"` and port "8080"  
  
And under "No proxy for" delete `*.uow.edu.au`  
or,
  - b. Configure "Automatic Proxy Configuration URL" with this address:-  
  
`http://www.uow.edu.au/autoproxypac`
4. Click Reload
5. Click OK, and close Preferences
6. Close Firefox and restart to ensure changes are made.



## Safari MAC (OSX) only

1. From Apple menu, select "System Preferences" → "Network"
2. Select "Configure"
3. Click on tab "Proxies"
4. Under "Configure proxies" select "Using a PAC file"
5. In PAC file URL enter:  
  
`"http://www.uow.edu.au/autoproxypac"`
6. Save and exit Safari.
7. Start Safari
8. Enter `http://ro.uow.edu.au`